

For company use – intermediary details and stamp					
Intermediary company:	Fax number:				
	Email address:				
Contact name:	Official stamp:				
Telephone number:					

Please complete this form in BLOCK CAPITALS or apply online at www.now-health.com.

A deliberate or reckless misrepresentation by **You** may lead to **Us** voiding **Your Plan** with loss of premium. Where **You** make a careless misrepresentation **We** may void **Your Plan** or decline or reduce related claim payments. A misrepresentation is an untrue statement of fact relied on by one party, in this case **Us**, in establishing the terms of a contract (**Your Plan**). **You** should ensure that **You** complete **Your** application carefully, accurately and fairly. If **You** are unsure on any matter **You** should contact **Us**.

Please keep a record of all information **You** supply to **Us** in connection with this application.

Please enclose any medical reports or test results with **Your** application if they are available. **We** may ask **You** to complete a further medical questionnaire if **We** need more information. All the information **You** provide will be treated in strict confidence.

We rely on the information that You provide in this form (i.e. Your representations) to decide whether or not to accept Your application, and whether or not We need to apply special terms. Special terms are exclusions or conditions that We may apply to Your cover. If You submit a claim for the Treatment of any existing condition which You did not tell Us about here or did not tell Us everything about, We may refuse to pay that claim. We also have the right to void Your Plan, or We may impose special terms on Your Plan which We will apply retrospectively. Please take the greatest care to ensure that this application form is completed fully and accurately.

If, after completing **Your** application form and before the latest of either **Our** written acceptance, payment of premium or **Your Start Date/Entry Date**, anything occurs which affects the information **You** provided in this form, such as a change in **Your** state of health or the state of health of any of **Your Dependants**, **You** must tell **Us** in writing about the change.

If **You** have used an authorised insurance broker **You** understand, acknowledge and agree that by buying this **Plan**, **We** will pay the authorised insurance broker commission during the life of the **Plan** including renewals. **You** also understand that this agreement is necessary for **Us** to proceed with **Your** application.

We reserve the right to decline or accept Your application or to accept Your application form with special terms.

Please send **Your** completed application form along with a copy of **Your** government issued identity document to **Us** via **Your** intermediary, or direct to Now Health International (Asia Pacific) Limited, Units 1501-3, 15/F, AIA Tower, 183 Electric Road, North Point, Hong Kong. **You** can also scan and email it to AsiaPacSales@now-health.com or fax it to +852 2279 7320.

Section 1: Name of	of Planhol	der						
First name(s):				Family name:				
What do <b>You</b> like to be ca	alled?							
(If <b>Your</b> full name is John Andrew S	imith, <b>You</b> might lii	ke to be called John	n or Mr Smith or Andy. <b>We</b> will addre	ss all correspondence to <b>You</b> in this way.)				
Section 2: Planhol	lder detai	ls						
Address:								
Email address:								
Preferred telephone num	ber (including cou	intry code):						
Is this <b>Your</b>	Mobile 🗆	Home 🗆	Work 🗆	If <b>You</b> would like SMS notifications, please tell us <b>Your</b> mobile number:				
Gender:	Male 🗆	Female 🗆		Date of birth (dd/mm/yyyy):	/	/		
Country of Residence:				Nationality:				
Height (cm/ft):				Weight (kg/lbs):				
Occupation:				Occupation industry:				
Are <b>You</b> or any intended (If yes please provide furt		is policy, or ar	ny family member or close	associate a politically exposed person?	Y	∕es □	No 🗆	

# Section 3: Spouse and Dependant details

Spouse details					
First name(s):			Family name:		
What does he/she like to be	e called?				
Gender:	Male 🗆	Female 🗆	Date of birth (dd/mm/yyyy):	/	/
Country of Residence:			Nationality:		
Height (cm/ft):			Weight (kg/lbs):		
Occupation:			Occupation industry:		

Are **You** or any intended member of this policy, or any family member or close associate a politically exposed person? Yes  $\Box$  No  $\Box$  (If yes please provide further details)

Dependant details	Depe	endant 1	Depe	ndant 2	Dependant 3		Dependant 3		Depe	ndant 4
First name(s):										
Family name:										
What do they like to be called?										
Gender:	Male 🗆	Female 🗆	Male 🗆	Female 🗆	Male 🗆	Female 🗆	Male 🗆	Female 🗆		
Date of birth (dd/mm/yyyy):	/	/	/	/	/	/	/	/		
Country of Residence:										
Nationality:										
Height (cm/ft):										
Weight (kg/lbs):										
Relationship to <b>Planholder</b> :										
Occupation (ages 16+):										

# Section 4: Start Date Date on which You wish Your Now Health International Plan to start (dd/mm/yyyy): / /

Cover cannot start until **You** have accepted all of **Our** terms and conditions following **Our** receipt of this application form and **We** have received the correct premium. **You** can apply for cover to start at a future date within 60 days of completion of this application form.

# Section 5: Our environmental policy – Your document delivery settings

- You can use Your secure online portfolio to view and download Plan documents, including Your Certificate of Insurance
- + You can use Your secure online portfolio to download Your virtual membership card
- Add Your membership card to Your smartphone wallet

#### Section 6: Plan options

For detailed information about the **Plan** choices available, please refer to WorldCare **Benefit Schedule**. The currency **You** pay **Your** premium in is chosen for **You** by **Your Country of Residence** and the **Plan Deductible** will also be denominated in this currency. Please indicate **Your Plan** choice, **Deductible**, and any additional options.

#### Choice of Plan

Benefit	Essential	Advance	Excel	Apex
Maximum annual limit	USD 3m	USD 3.5m	USD 4m	USD 4.5m
In-Patient and Day-Patient care				
Organ Transplant				
Cancer Treatment				
Acute Medical Conditions during Pregnancy and childbirth				
Evacuation and Repatriation				
Day-Patient or Out-Patient surgery				
Out-Patient Medical Practitioner fees				
Rehabilitation				
Congenital cover				
Chronic Condition cover				
Routine and complex dental Treatment				
Routine maternity cover				•
Please choose				
		Full refund	Not covered	Limited cov

## **Plan Deductible**

If You would like to change from the Standard Deductible to one of the other options, please tick the appropriate box. Please note that the Plan Deductible applies to In-Patient and Day-Patient Treatment is per Insured Person, per Period of Cover.

If You choose an Optional Deductible, on WorldCare Advance, WorldCare Excel or WorldCare Apex, You must also select an Out-Patient Co-Insurance Option or an Out-Patient Per Visit Excess Option. On WorldCare Essential if You choose an optional Deductible USD 1,000, USD 2,500 or USD 5,000 and an Out-Patient Charges Option or Out-Patient Charges – Option 2, You must also select an Out-Patient Co-Insurance Option.

	Essential	Advance	Excel	Apex
Standard Deductible	Nil	Nil	Nil	Nil
Optional <b>Deductible</b>				
USD 1,000				
USD 2,500				
USD 5,000				
USD 10,000				
USD 15,000				
Out-Patient Per Visit Excess Option				
USD 25	N/A			
USD 15	N/A			

Additional options	Essential	Advance	Excel	Apex
USA elective <b>Treatment</b>				
Out-Patient Charges		N/A	N/A	N/A
Out-Patient Charges – Option 2		N/A	N/A	N/A
Out-Patient Charges – Option 3	$\square^{\infty}$	N/A	N/A	N/A
10% Co-Insurance on Out-Patient Treatment	□*			
20% Co-Insurance on Out-Patient Treatment	□*			
Hong Kong Preferred Provider Network (Hong Kong residents only)				
Hospital room restriction in Hong Kong (Hong Kong residents only)				
Hospital room restriction in Hong Kong and China (PRC residents only)				
Extended Evacuation and Repatriation Option				
Wellness, optical Benefits and Vaccinations	N/A			
Wellness, optical <b>Benefits</b> and <b>Vaccinations</b> – Option 2	N/A			
Dental Care	□#		Already covered	Already covered

\* Please note that on WorldCare Essential a Co-Insurance Out-Patient Treatment Option can only be taken if You select an Out-Patient Charges Option or Out-Patient Charges Option 2.

∞ No Out-Patient Co-Insurance Option and Out-Patient Per Visit Excess Option is allowed for WorldCare Essential with Out-Patient Charges – Option 3 as Out-Patient Charges – Option 3 on WorldCare Essential is subject to default USD 25 Out-Patient Per Visit Excess.

<sup>#</sup> Dental Care can only be taken on WorldCare Essential if **You** select an **Out-Patient** Charges or **Out-Patient** Charges – Option 2.

# Section 7: Method and frequency of premium payment

Please note that if the payment **You** are to make now is based on an indicative quote the amount due may change once **We** have reviewed this application. **You** will need to both agree and pay the revised premium before cover can start. Please select the frequency and payment type **You** would like to pay **Your** premiums in. Please note that quarterly premiums have a 3% surcharge and monthly premiums have a 5% surcharge

	Annually	Semi-annually	Quarterly	Monthly
Credit card				
Bank transfer		N/A	N/A	N/A

Credit card: We accept Visa, MasterCard and American Express. We will contact you to take the required payment. Your card issuer may charge an additional conversion or transaction fee to process this payment.

Bank transfer: Please make sure You tell Us Your family name in the transfer details and send it to the bank account below.

	USD account
Bank	Citibank N.A.
Bank account name	Now Health International (Asia Pacific) Ltd
Address	9/F, Citi Tower, One Bay East, 83 Hoi Bun Road, Kwun Tong, Kowloon, Hong Kong
Account no.	00639162577093
Swift code	СІТІНКНХ

## Section 8: Claim reimbursement method

Please indicate how You would like to receive claim reimbursement payments. Bank transfer is the most secure and quickest method.

For bank transfer		
Account/payee name:		Payment currency:
Name of bank:	Bank code:	Branch code:
Branch address & country:		
Bank account currency:	IBAN no:	
Account no:	Routing code:	
Local banking code:	Swift code:	
Any other relevant information:		

Section 9: Insurance details	
9.1 Do <b>You</b> currently have health insurance with another company?	Yes 🗆 No 🗆
If yes, please give details:	
9.2 Do <b>You</b> intend to continue with the existing insurance?	Yes 🗌 No 🗌
9.3 Have <b>You</b> been insured previously with Now Health International?	Yes 🗌 No 🗆
If yes, please give dates of when insured and previous policy number:	
9.4 Have You ever had an application for Medical Insurance declined or had special terms imposed?	Yes 🗆 No 🗆
If yes, please give details:	

# Section 10: Health declaration

If **You** have more than five **Dependants**, please use a separate sheet of paper and attach it to this application. **You** do not need to disclose matters related to common colds, **Vaccinations** or hayfever.

	Planholder	Dependant (Spouse)	Dependant 1	Dependant 2	Dependant 3	Dependant 4
10.1 Have You in the last five years ever undergone any Surgical Procedure, been a patient or been treated in a Hospital, clinic, sanatorium, nursing home or other medical institution where You were off work for more than one week, and/or received more than 10 days Treatment?	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆
10.2 Are <b>You</b> currently taking any kind of medication (other than oral contraceptives), or is any <b>Treatment</b> or tests currently being performed or planned, or any day or <b>In-Patient</b> hospitalisation scheduled?	Yes 🗌 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗌 No 🗌
Have You ever received Treatment, tests or investigations for, been diag	nosed with, or	been hospitalis	sed or had sigr	ns or symptoms	s of for:	
10.3 Asthma, bronchitis, tuberculosis, pneumonia or any other respiratory conditions?	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌
10.4 Anxiety, depression, psychological, psychiatric, mental condition, drug or alcohol addiction or abuse?	Yes 🗌 No 🗌	Yes 🗆 No 🗆	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗆 No 🗆	Yes 🗆 No 🗆
10.5 Blood disorders, anaemia, haemophilia, thalassemia or other abnormal blood tests? Have <b>You</b> ever been tested positive for HIV, Hepatitis B or C?	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆
10.6 <b>Cancer</b> , cyst, polyp, or any abnormal growth whether cancerous or benign?	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌
10.7 Digestive disorder including stomach, colon, rectum, hernia or any other bowel problems?	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗌 No 🗆
10.8 Disorders of the kidneys, spleen, liver, pancreas, bladder, prostate, renal or recurrent urinary conditions?	Yes 🗌 No 🗌	Yes 🗆 No 🗆	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌
10.9 Diabetes, thyroid disorders or weight management problems?	Yes 🗌 No 🗌	Yes 🗆 No 🗆	Yes 🗌 No 🗌	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗌 No 🗌
10.10 Epilepsy, multiple sclerosis or other neurological conditions?	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗌 No 🗌
10.11 High blood pressure, heart or circulatory conditions, stroke or higher than normal cholesterol level?	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌
10.12 Knee, back or skin disorders, rheumatism, gout, arthritis or disease of the bone, spine, joint, muscle?	Yes 🗌 No 🗌	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗌 No 🗌	Yes 🗆 No 🗆	Yes 🗌 No 🗆
10.13 Any type of disease, physical impairment, congenital or hereditary disorder, disability, recurrent illness, currently pregnant, termination of pregnancy, major injury or <b>Medical Condition</b> not already noted above?	Yes 🗌 No 🗌	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗌 No 🗌
10.14 Females only Have <b>You</b> ever suffered from any breast or gynaecological disorders?	Yes 🗌 No 🗌	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆

# Additional information

If **You** answered 'Yes' to any of questions 10.1 to 10.14, please provide details in the box below. Please provide as much detail as possible, including the date and nature of diagnosis, frequency and severity of symptoms, date of last episode as well as details of any past, current or known future **Treatment**.

Member name	Diagnosis (If none made please describe the exact nature of symptoms suffered)	Date of consultation	Treatment/ Medication received	Date of last treatment/ symptoms	Any underlying cause	Specific location on body including left or right	Outcome (e.g. on-going complete recovery, likely to recur) or for smears, frequency (annually, 6-monthly)

# Section 11: Doctor's contact details

Please give details of Your current usual doctor or the one who is most familiar with Your medical history.

Medical Practitioner's details						
Name:	Telephone number:					
Address:						
Date of last attendance and reason:						

## Section 12: Important notes

Quotations are valid for 30 days subject to the above details remaining the same and are issued in accordance with Now Health International **Plan** terms, conditions and exclusions.

The premiums quoted have been calculated based on each person's age at the date of the quotation. Premiums may be subject to change if the age of any person increases prior to the actual **Start Date** of **Your** Now Health International **Plan**. Cover cannot start until **You** have accepted all of **Our** terms and conditions following **Our** receipt of this application form and **We** have received the correct premium.

#### The premiums quoted have been based on Your Body Mass Index being within normal limits.

#### Data Privacy

We and Your Underwriters collect personal information about You and Your Dependants (including health, bank account and occupation) in the course of considering Your application and, if a Plan is issued to You, conducting Our relationship with You. This information will be processed for the purposes of underwriting Your insurance coverage, managing any Plan issued and administering claims. Your information may be passed to Now Health group companies administering Your Plan, Underwriters, Medical Practitioners, Medical Assistance Companies and Claims Administrators for these purposes, including those located outside the HKSAR. The same duty of confidentiality is required of any third parties to whom the administration of Your Plan may be subcontracted, including those based outside the HKSAR. Your personal details will not be disclosed to other organisations without Your consent.

You have a right of access to, and correction of, information that **We** hold about **You**. Please contact **Us** if **You** would like to exercise either of these rights. Some of the information **We** collect about **You** may be classified as "sensitive" – that is information about racial or ethnic origin and physical or mental health. Data protection laws impose specific conditions in relation to sensitive information, including, in some circumstances, the need to obtain **Your** explicit consent before **We** process the information.

By signing this Application Form **You** consent to the processing and transfer of information (including sensitive information) described in this notice. Without this consent **We** will not be able to consider **Your** application.

Now Health International group companies providing IPMI products may contact **You** by letter, SMS or email with details of other IPMI or related products and services, which may be of interest to **You**. If **You** do not wish this to happen please tick this box  $\Box$ . **You** may opt out of future marketing by contacting **Us** at any time. A list of Now Health group companies, their contact details and **Our** Data Privacy Policy is available at www.now-health.com.

# Section 13: Declaration and authorisation

I hereby apply for cover on behalf of all the persons named in this application form for a Now Health International **Plan** as specified above.

I have received and read the **Benefit Schedule**, Terms and Conditions, Definitions, **Benefits** and exclusions of this **Plan**. I understand that the Application Form, **Certificate of Insurance**, **Benefit Schedule** and the Members' Handbook incorporating the **Plan** terms and conditions make up the contract between **Us** and all form part of the **Plan** Agreement. I am aware that cover shall be provided in accordance with the Agreement.

- I declare that the information given in this application is true and that disclosure in respect of each person included in this application is complete, even if some
  of the information provided is not in my own handwriting. I understand it is unlawful for me or my **Dependants** to knowingly provide false, incomplete or
  misleading facts or information to Now Health International for the purpose of defrauding or attempting to defraud Now Health International. Penalties may
  include imprisonment, fines, denial of coverage, loss of premium, loss of **Benefits** and legal damages.
- I understand that I must notify Now Health International (Asia Pacific) Limited of any changes in the facts contained in this application form, such as a change in the state of health of any person named in it, before the latest of either written acceptance, payment of premium or the **Start Date/Entry Date**.
- For the purpose of this application I authorise any doctor who has ever treated or advised any of the persons named in this application to provide Now Health International with any information they may require in connection with **Treatment** related to any claim under this **Plan**. I have discussed the terms of this authorisation with my partner and competent adult **Dependants**, and I have obtained their consent to the release of their healthcare information pursuant to this authorisation.
- I declare that I have read and understood the following from the members' handbook:
  - cancellation and termination rights
  - complaints procedures
  - law and jurisdiction of the Plan
  - language of the **Plan** and **Our** service
  - compensation arrangements
  - Now Health International (Asia Pacific) Limited is acting on behalf of AXA General Insurance Hong Kong Limited for the purposes of issuing and administering **Plans**, receiving premiums and paying claims.
- I understand that Now Health International cannot be liable and therefore will not pay claims if my Plan is lapsed should Now Health International be unable to collect my premium for whatever reason and I do not provide Now Health International with an alternate method of payment within seven days of Now Health International requests for alternative methods of payment.
- I agree that where medical **Treatment** is received within the provider network by me or any of my **Dependants** and, except where previously agreed by Now Health International, it is determined that the **Treatment** or **Medical Condition** is not refundable within the terms and conditions of the **Plan**, I agree that I am liable to Now Health International for all claims settled for such medical **Treatment** in connection with any non-covered claim.
- I understand and confirm that where I have not repaid funds disbursed in good faith by Now Health International in respect of non-covered medical Treatment, valid claims may be offset against outstanding funds due to Now Health International and/or my Plan may be suspended until the outstanding amounts have been settled in full.
- I acknowledge that if it is determined by Now Health International that a claim was fraudulent my Plan may be voided with immediate effect.
- I understand that if I am able to claim any costs from another insurance policy for the cost of any treatment or benefits received,
- Now Health International (Asia Pacific) Limited will only be liable for a proportional share of the total costs.
  Lhave read the important notes.
- I agree to the declaration above and understand that cover is provided in accordance with the terms and conditions of the Now Health International Plan.

Signature (Insured/main applicant):	Date (dd/mm/yyyy):		
	/	/	

Plans issued in Hong Kong are underwritten by AXA General Insurance Hong Kong Limited and arranged by Now Health International (Asia Pacific) Limited.

Registered address: Units 1501-3, 15/F, AIA Tower, 183 Electric Road, North Point, Hong Kong. Insurance Agent Registration Number: 10974559.